

What Ofsted say about Enta's e2e training provision

Extracts from Ofsted Inspection Report – 6 February 2009

“Enta managers and staff have a positive ethos that promotes learning and mutual respect”.

“Enta’s targeting of under-represented groups and hard to reach learners is particularly effective”.

What e2e trainees like about Enta;

- **The opportunity to learn** – *‘I have learned such a lot since I came here’*
- **The feeling of accomplishment** – *‘I really like taking computers apart and being able to put them back together again’*
- **The opportunity to gain vocational skills** – *‘I like doing woodwork and want to be a carpenter in the future, so this is the right place for me’*
- **The chance to meet others** – *‘It’s a good place that you can easily bond with others like yourself’*
- **The improved personal skills** – *‘This place has given me a big confidence boost’*
- **The tutors** – *‘They treat you like an individual and care’*
- **The opportunity to reflect on their lives** – *‘Makes you take things more seriously and help you grow up’*

Achievement and Standards on Enta’s e2e programme

“The development of learners’ personal, social and vocational skills is good. Learners make significant improvements in their self-confidence, communication skills, timekeeping, attendance and behaviour. They also make good progress in the development of vocational skills, for example, in woodworking, computer maintenance and horticulture. Standards of work are...particularly good in woodworking”.

Quality of Provision from Enta’s e2e programme

“Individual coaching during vocational workshop sessions is good. Learners greatly benefit from tutors’ considerable vocational skills and expertise, which supports their learning well. [...] Tutors carefully match learning opportunities to learners’ ability. Learners make good progress”.

“Tutors provide additional support for learners during learning sessions or arrange for them to receive discrete support outside of class. [...] Initial and diagnostic assessment in literacy and numeracy are thorough”.

“Enta offers a wide range of activities to meet the personal and social needs of learners [including] extensive enrichment activities every month which include a four day residential experience”.

“Support for learners is very effective. A well managed induction programme clearly identifies learners’ support needs for their personal and social development, as well as their literacy and numeracy development”.

Quality of Provision from Enta's e2e programme (cont)

"Staff are very experienced in dealing with learners with a wide range of barriers to learning. They invest significant time and effort in supporting learners and tailor support to meet the individual needs of learners. (Examples of effective support for learners include help with dyslexia, Asperger's Syndrome, and in dealing with housing problems and substance misuse. The needs of lone parents and those with challenging behaviour are effectively met). Support assistants provide helpful in-class support during vocational classes such as woodworking and computer maintenance".

"The provider has developed a highly appropriate personal and social development curriculum, which is well-resourced and that external agencies value. Enta's community activities provide good opportunities for learners to develop their skills".

What matrix Quality Standard says about Enta's Information Advice and Guidance Services.

Extracts from matrix Accreditation Review Report – 25 and 26 November 2008

"Learners were very pleased with the service they have received from Enta staff [...] feedback from all the learners was extremely positive".

"The Directors and staff are truly committed to the organisation and their learners; this is evident throughout the company. [Enta] changes the lives of many people who have been let down by other agencies or have not had the support they needed. Meeting people who have turned their lives around as a result of the support from Enta was humbling".

"The IAG staff make the individuals feel very comfortable, they are empathetic and use language that the learners understand when explaining the process"

What Careers Guidance service users say about Enta

'I didn't have a clue about where I was going until I came here; the staff have helped me so much'

'Coming here has given me so much more self belief; I've gained so much confidence'

'If I hadn't come to Enta, I don't know where I would be now'

matrix comments about Enta's outreach work in Kingstanding / North of Birmingham

"Learners that have accessed Information, Advice and Guidance within the community have valued and appreciated the opportunity to receive support in their own community in an environment familiar to them. Some feel more confident when the support is 'coming to them'"

For further information about any aspect of Enta's work or for case studies about learner success stories, please contact Charlotte Light at Enta head office on 0121 200 1096 / charlottelight@entapeople.com

www.entapeople.com

Visit Enta's new website, launched March 09